



धातु हस्तशिल्प सेवा केन्द्र

(का० विकास आयुक्त (ह०), वस्त्र मंत्रालय, भारत सरकार के नियन्त्राधीन)

पीतल नगरी, रामपुर रोड, मुरादाबाद - 244001, (उ० प्र०), भारत

METAL HANDICRAFTS SERVICE CENTRE

(Under Control of office of the Development Commissioner (H), Ministry of Textiles, Govt. of India)

Peetal Nagri, Rampur Road, Moradabad-244001 (U.P.) INDIA



MHSC / Services – Feedback-2025/2025-26/136

27.09.2025

To,
The.

Subject: Request for Your Valuable Feedback on Our Services

Dear Sir,

Greetings from the Metal Handicrafts Service Centre (MHSC), Moradabad.

As you are aware, MHSC has been extending specialized metal finishing services such as powder coating, lacquering, silver plating, copper plating, brass plating, nickel plating, and allied processes. Along with these, we also provide testing facilities for handicrafts products as per buyer-specific standards and international compliance requirements.

In our continuous endeavour to enhance service quality and operational efficiency, your valuable feedback and suggestions play a crucial role. Your experience and inputs will guide us in improving our facilities, ensuring higher customer satisfaction, and aligning our services with the evolving requirements of exporters, manufacturers, and international buyers.

We kindly request you to share your feedback regarding:

- 1- Quality and consistency of Metal Finishing Services.**
- 2.-Timeliness of Delivery and Service responsiveness.**
- 3.-Accuracy of Results and reliability of testing services.**
- 4.-Areas where you feel we can further improve to support your business needs.**

Your candid suggestions will help us in strengthening our systems and delivering world-class services to the handicrafts sector.

We look forward to your valuable response and assure you of our best services at all times.

With warm regards,

Yours sincerely,

(Dr. Ravindra Kumar)

General Manager

Metal Handicrafts Service Centre, Moradabad